

General Tax Information Frequently asked questions:

- **When do summer bills come out and when are they due?**
First week of July, due on October 1.
- **When do winter bills come out and are they due?**
First week of December, due on or around February 14th
- **Can we pay online or over the phone?**
We do not accept online payments at this time. You may pay with a credit card over the phone. There is a 3.75% convenience fee that is added.
- **Can we pay with credit or debit cards?**
Yes – there is a 3.75% convenience fee that is added.
- **Do you accept postmarks?**
NO nor are we responsible for the mailing system delivery
- **Is there a drop box?**
YES on right side of front entrance.
- **Can we submit one check for both late summer tax and winter tax?**
NO, separate checks for each season
- **Can we submit one check for multiple parcels?**
Yes, reference all parcel/property tax #'s
- **Do you send receipts?**
No, we do not send receipts
- **How do we get receipts?**
Include a self-addressed stamped envelope or pay at the office
- **Can we pay late summer bills there?**
Yes, interest accumulates monthly..call for amount due
- **Can we pay late winter bills there?**
Yes, penalty applies..call for amount due
- **What is the last day a payment can be received?**
February 28th
- **•When do taxes go delinquent to the county?**
March 1st
- **•Whom do we contact to make delinquent tax payments?**
Berrien County Treasurer 269-983-7111 ext. 8569
- **Do you have a senior citizen discount/exemption?**
No
- **There is an application for deferment of taxes (a couple extra months to pay w/o interest) but strict in whom qualifies, click the following link for more details:** <http://www.michigan.gov/taxes/>
- **Do you get discount for early payment?**
No
- **What happens with over-payments?**
Refund will be made to party issuing the check
- **What happens with double-payments?**
The 2nd payment received will either be returned or refunded

- **Do you accept partial payments?**
Yes, at the discretion of the treasurer, unpaid amounts are still subject to interest/penalty/delinquency
- **When will we see a refund?**
Within approximately four weeks but no later than the end of February
- **How do I submit an address change?**
Fill in appropriate box on stub of tax bill or send email to Amy Fidler afidler@cityofnewbuffalo.org.
- **Can I change ownership name there?**
No Contact Register of Deeds office
- **Can I delete a deceased owner there?**
No Contact Register of Deeds office Register of Deeds phone 269-983-7111 ext 8562
- **Can I add a “in care of” name there?**
Yes
- **Do you have extended office hours?**
No

[To view your taxes, click here](#) (you cannot pay online, only view information)